

25 June 2025

Cr Scott Rossetti
Mayor
Wellington Shire Council

Mr David Morcom
Chief Executive Officer
Wellington Shire Council

Sent via email:

scottr@wellington.vic.gov.au

enquiries@wellington.vic.gov.au

Dear Mayor and Mr Morcom,

I wish to inform you both that, following a review of evolving customer preferences and a sustained reduction in business activity, Bendigo Bank has made the difficult decision to close two retail locations in your electorate.

For these sites, we have considered the level of business our customers have with us, how often they use our branch services and the type of business being conducted over the past few years. While we recognise that some customers will be impacted, many customers are choosing to bank with us differently.

We have sought to minimise any impact on customers, and the decision to close these locations takes into consideration the proximity of other service locations, and the range of alternate banking options available to our customers. Customers don't need to do anything as part of the change, as their accounts will be automatically transferred to a new Bendigo Bank branch.

Changes in your electorate:

1. Yarram Branch – closing on 26 September 2025
New branch customer accounts will be transferred to: Bendigo Bank Traralgon,
located at 91-93 Franklin St, Traralgon
2. Korumburra Branch – closing on 29 August 2025
New branch customer accounts will be transferred to: Bendigo Bank Leongatha,
located at 12 McCartin St, Leongatha

We are supporting our staff through this transition and wherever possible, impacted staff will be redeployed.

We expect to inform our branch customers of this decision from 27 June 2025 and they can continue to access face-to-face banking at any Bendigo Bank or ATM, via internet banking, our mobile app or telephone banking (1300 236 344). Additionally, customers can also conduct face-to-face banking at any of the more than 3,500 Australia Post outlets nationally using Bank@Post.

If you have a Bendigo Bank customer requiring support, please refer them to our staff at Yarram (until 26 September) or Korumburra (until 29 August).

Should you have any questions about this decision, please do not hesitate to contact me at Lauren.Andrews@bendigoadelaide.com.au or Cameron Manassa on Cameron.Manassa@bendigoadelaide.com.au.

Yours sincerely,



Lauren Andrews

Head of Corporate Affairs